

Hair & Beauty Skills Academy

N5 Hairdressing: Course Code: C252 75, SCQF Level 5 (24 Credit Points)

Award in Customer Service: Principles & Practice: Group Code: GG2A 45, SCQF Level 5 (3 Credit Points)

NPA Long Hair & Makeup: Course Code: GF7H45, SCQF Level 5 (18 Credit Points)

Why study this course?

The hair and beauty industry encompass professionals who enhance clients' appearance and confidence through hairstyling, makeup, skincare, and nail artistry. This dynamic and rewarding sector allows you to not only express your creativity but also play a key role in improving people's mental health and well-being by helping them feel confident and cared for.

The course is ideal for those who enjoy:

- working closely with people
- boosting others' confidence and self-esteem
- expressing creativity and staying ahead of beauty trends
- mastering practical techniques in a hands-on environment

What will I study?

The Hair & Beauty Skills Academy is made up of 3 separate qualifications:

National 5 Hairdressing

You will learn about:

- general salon duties, reception skills, and health and safety issues
- customer care, shampooing, conditioning, basic scalp massage and blow-drying
- hair colouring
- current fashion trends and styles
- Self-evaluation
- aspects of the Core Skill "Working with Others"

NPA: Long Hair & Makeup

You will learn about:

- Current techniques in Long hair
- Bridal Makeup
- Evening Makeup
- Salon Essential Skills

Level 5 Award in Customer Service: Principles & Practices

You will learn about:

- Develop the skills and knowledge required to make a positive impression with customers.
- Dealing with customer needs and effectively dealing with customer dissatisfaction
- Recognise the professional qualities within themselves
- Develop good communication and effective listening skills.

Work experience/placements

You may have the opportunity to arrange a work experience placement in a salon or beauty setting by speaking with your DHH at school. Additionally, you will visit local salons, attend masterclasses, and watch demonstrations led by specialists to gain valuable insights into the industry. Exceptional performance may also open opportunities to be recommended for apprenticeships.

How will I be assessed?

Assessment will be based on a range of practical activities in real or simulated workplace settings. Tutors will observe and keep records of your work.